

## TERMS AND CONDITIONS

Please take the time to read these terms and conditions. By using Our Website and the Services and information offered on Our Website, you are agreeing to these terms and conditions.

### Definitions

**T's & C's** means these terms and Conditions.

**Services** means Plumbing Inspections.

**The Website** means the website [www.plumbinginspectionreport.com](http://www.plumbinginspectionreport.com)

**Customer** means the Customer set out in any quote, offer or documentation provided by the Service provider, or in the absence of such information, the customer who places the order.

**We / Us / Service Provider** etc means Comprehensive Plumbing Inspections and any subsidiaries, affiliates, employees, officers, agents or assigns.(ABN 884447 044750)

**Inspection report** means written or verbal order by the customer to the service provider for service.

**Contract** means the contract formed as a result of accepting an inspection report when 50% deposit has been paid.

### Accuracy of content

We have taken proper care and precautions to ensure that the information we provide on this Website is accurate. However, we cannot guarantee, nor do we accept any legal liability arising from or connected to, the accuracy, reliability, currency or completeness of anything contained on this Website or on any linked site.

The information contained on this Website should not take the place of professional advice.

### Use

The Website is made available for your use on your acceptance and compliance with these terms and conditions. By using this Website, you are agreeing to these terms and conditions.

You agree that you will use this website in accordance with all applicable local, state, national and international laws, rules and regulations.

You agree that you will not use, nor will you allow or authorize any third party to use, the Website for any purpose that is unlawful, defamatory, harassing, abusive,

fraudulent or obscene way or in any other inappropriate way or in a way which conflicts with the Website or the Services.

If you contribute to our forum (if any) or make any public comments on this Website which are, in our opinion, unlawful, defamatory, harassing, abusive, fraudulent or obscene or in any other way inappropriate or which conflict with the Website or the Services offered, then we may at our discretion, refuse to publish such comments and/or remove them from the Website.

We reserve the right to refuse or terminate service to anyone at any time without notice or reason.

### **Indemnification for loss or damage**

You agree to indemnify Us and hold Us harmless from and against any and all liabilities or expenses arising from or in any way related to your use of this Website or the Services or information offered on this Website, including any liability or expense arising from all claims, losses, damages (actual and consequential), suits, judgments, litigation costs and solicitors fees of every kind and nature incurred by you or any third parties through you.

Durable footwear must be worn by the inspector at all times for personal safety in alliance with OH&s legislation.

### **Intellectual property and copyrights**

We hold the copyright to the content of this Website, including all uploaded files, layout design, data, graphics, articles, file content, codes, news, tutorials, videos, reviews, forum posts and databases contained on the Website or in connection with the Services. You must not use or replicate our copyright material other than as permitted by law. Specifically, you must not use or replicate our copyright material for commercial purposes unless expressly agreed to by Us, in which case we may require you to sign a License Agreement.

If you wish to use content, images or other of our intellectual property, you should submit your request to Us at the following email address:

[cpireport@outlook.com](mailto:cpireport@outlook.com)

### **Links to external websites**

This Website may contain links that direct you outside of this Website. These links are provided for your convenience and are not an express or implied indication that we endorse or approve of the linked Website, it's contents or any associated website, product or service. We accept no liability for loss or damage arising out of or in connection to your use of these sites.

You may link to our articles or home page. However, you should not provide a link which suggests any association, approval or endorsement on our part in respect to your website, unless we have expressly agreed in writing. We may withdraw our consent to you linking to our site at any time by notice to you.

### **Limitation of Liability**

We take no responsibility for the accuracy of any of the content or statements contained on this Website or in relation to our Services. Statements made are by way of general comment only and you should satisfy yourself as to their accuracy. Further, all of our Services are provided without a warranty with the exception of any warranties provided by law. We are not liable for any damages whatsoever, incurred as a result of or relating to the use of the Website or our Services.

### **Information Collection**

Use of information you have provided us with, or that we have collected and retained relating to your use of the Website and/or our Services, is governed by our Privacy Policy. By using this Website and the Services associated with this Website, you are agreeing to the Privacy Policy.

### **Confidentiality**

All personal information you give us will be dealt with in a confidential manner in accordance with our Privacy Policy. However, due to circumstances outside of our control, we cannot guarantee that all aspects of your use of this Website will be confidential due to the potential ability of third parties to intercept and access such information.

### **Governing Law**

These terms and conditions are governed by and construed in accordance with the laws of Victoria, Australia. Any disputes concerning this website are to be resolved by the courts having jurisdiction in Victoria.

We retain the right to bring proceedings against you for breach of these Terms and Conditions, in Victoria or any other appropriate country or jurisdiction.

### **Price**

The customer must not withhold, make deductions from, or set-off, payment of any money owed to the service provider for any reason.

Prices displayed on the web site are current at the time of issue, but may change at any time. The price is exclusive of GST unless otherwise stated by the service provider in writing.

## Deposit and Payment terms

The customer must pay 50% of the price quoted and any amounts payable to the service provider at the time of placing the order, which will incite the binding of the Contract , the remaining amount, which may vary slightly depending on circumstances either higher or lower but no more or less than 20% of the quoted price , must be paid prior to delivery of report.

No refund will be given if inspection has been carried out and Customer cancel's or does not want the report anymore.

If cancellation of the report is received in writing within 24 hours of inspection, then 90% of the deposit will be refunded.

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[www.rpemery.com.au](http://www.rpemery.com.au)